Please ensure that you have enetered the correct HSBC sort code and account number as per the supplier invoice or HSBC statement.

Your **12 digit** payment reference is required for HSBC IF to allocate correctly.

This consists of a number (12 digits max). First digits before the zero denotes Connexion Developments, the following numbers are your customer account number).

These must not contain any letters, symbols or characters such as + /. "" etc.

The exmaple below shows a typical payment error due to incorrect reference number format.

Reference 30321683629 Error: this reference format doesn't match the one we have for that company. please check this, as the wrong reference might mean your payment is unsuccessful. Please enter your payment reference using the format ####################################	ayment to			
Amount £ 0.01 Make this payment Now • Later Repeat (standing order) Payment date (DD/MM/YYYY) 29/03/2024 If this payment falls on a weekend or bank holiday, we'll pay it the next working day. You can change a scheduled payment using Online Banking or Telephone Banking. What's this payment for? Reference 30321683629 Errof: this reference format doesn't match the one we have for that company, please check this, as the wrong reference might mean your payment is unsuccessful. Please enter your payment reference using the format ####################################	HSBC INVOICE FINANCE UK LTD	40-47-25	4101 5346	
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Make this payment Now Later Payment date (DD/MM/YYYY) 29/03/2024 If this payment falls on a weekend or bank holiday, we'll pay it the next working day. You can change a scheduled payment using Online Banking or Telephone Banking. What's this payment for? Reference 30321683629 Frror: this reference format doesn't match the one we have for that company. please check this, as the wrong reference might mean your payment is unsuccessful. Please enter your payment reference using the format ####################################	nount			
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the wrong reference might mean your payment is unsuccessful. Please enter your payment reference using the format ####################################	30321683629			
represents the following		ompany, please check t	his, as	/ _
	ease enter your payment reference using the format ######	#######. Each syml	lool	\mathbf{i}
# can be numbers between 0 and 9				
	 # can be numbers between 0 and 9 			\sim
Cancel payment	Careed any ment			

Final example shows same payment with correct reference number is accepted.

Payment to		Change payee
HSBC INVOICE FINANCE UK LTD	40-47-25 4101 5346 🖻	******
You'll need to use PINsentry to complete this payment.		
Amount		
£ 0.01		
Make this payment		
Now Later Repeat (standing order)		
Payment date (DD/MM/YYYY)		
30/03/2024		
If this payment falls on a weekend or bank holiday, we'll pay it the next w scheduled payment using Online Banking or Telephone Banking.	vorking day. You can change a	
What's this payment for?		
Reference		
303201683629		
Please enter your payment reference using the format ####### represents the following • # can be numbers between 0 and 9	u#####. Each symbol	
Cancel payment		Continue

Payment reference must be 12 digits, apply additional 0 after 30320 if your account number is less than required.

Example your account number 123456 would require account reference 30320**0**123456.

Example your account number 12345 would require account reference 30320**00**12345